





**Monitoring Framework** 

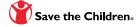
- Guidance from FFP on emergency programs to focus on key aspects of program monitoring
  - Performance measurement
  - Data utilization
- One purpose focused on improving food availability and food access

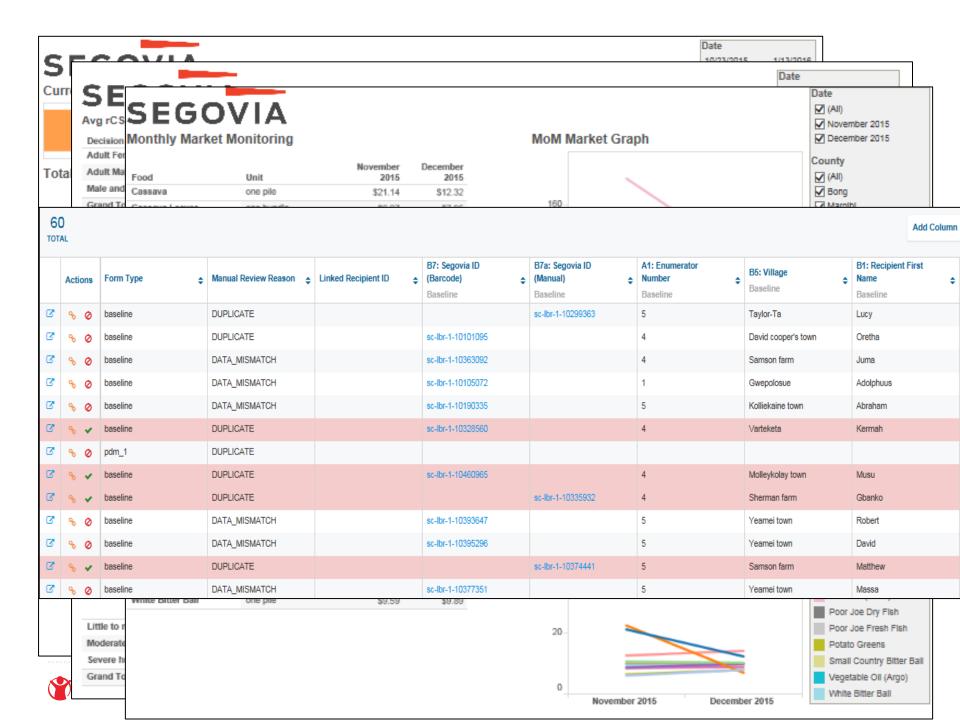




### **Background: EFSL Cash Program – Liberia**

- "Emergency food assistance for Ebola affected families in Bong and Margibi"
- Lean season Unconditional Cash Transfers to 4,000-5,000 households with local provider (Lonestar)
- 15 months (August 2015 October 2016)
- Key data points:
  - Beneficiary Registration
  - Time zero (baseline), and 2 weeks Post-Distribution Monitoring
  - Outcome Indicators (quarterly)
  - Market Monitoring
- Electronic Data collection using KoBo → Segovia → Tableau
  - Validation of beneficiary with QR/barcode, photo on ID
  - Dashboard snapshot of progress





#### **Challenges and Lessons Learned**

Important considerations for e-data collection











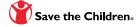






## Appropriateness of mobile data collection

- Conduct needs assessment (operational environment, staff knowledge, community comfort)
- Costs (to build and update system, to collect data)
- Work plan time (and patience) to test, and make modifications

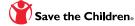


#### Pain point: staffing & standardization

- Existing expertise in country offices
  - Varying levels of knowledge and comfort of M&E staff in country office and program
  - Build forms in KoBo vs. XLS
  - Engagement of Country Office IT or focal point person
  - Provide staff orientation (knowledgeable, comfortable) with device and technology
- Harmonize and standardize devices
  - Available android brands and models may vary

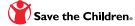
#### Let's Go, Go, Go!

- Ensure quality training
  - Sufficient number of days to cover the content
  - Training should first focus on question definition and intention not technology
  - Focus on quality and reliability of the information being collected
  - Practice on administration, probing, transitions
- Ensure quality of tool and data collection
  - Pilot the form/tool/questionnaire before going live
  - Feedback loops: Regularly review data (by indicator, enumerator)
- Anticipate analysis
  - Table shells → Analysis/Dashboards



#### Knowing → Learning → Doing

- Improved M&E data collection processes
- System has flagged cases for review
- Post-distribution monitoring follow up
- Household panel data
- Layering market monitoring and household data



# thank you!