



Private Service Provider (PSP) Online Course Launch

Tuesday, October 4 | 8:00-9:00 am ET



USAID
FROM THE AMERICAN PEOPLE



SCALE
Strengthening Capacity in Agriculture
Livelihoods and Environment





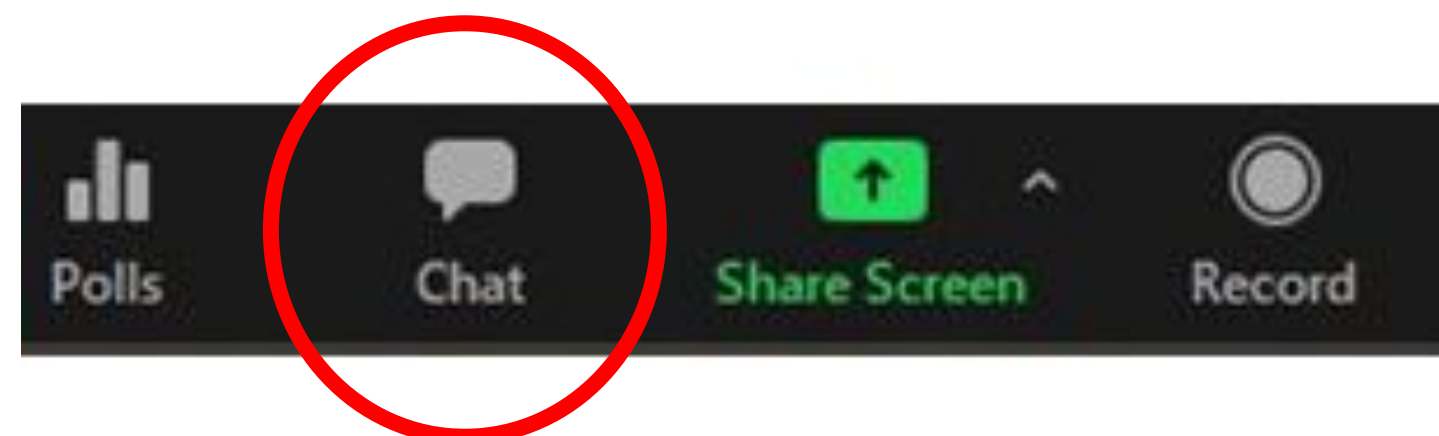
Before we begin...

Select your language!

Click on the globe “interpretation” at the bottom of you Zoom window and select English or French.



Post your questions in the chat box at the bottom of your screen.





AGENDA

- 🌿 Overview of Online Courses
- 🌿 The SILC-PSP Model & Contents
- 🌿 Course Demonstration

Online Courses

Introduction & Objectives

SILC Course:

- **Purpose:** to equip field supervisors to train and support field agents to implement high quality savings group projects based on the SILC methodology.
- **Goal:** to ensure sustainable and well-managed SILCs.

PSP Course:

- **Purpose:** to equip field supervisors to recruit, train, support and certify field agents to become successful and self-sufficient PSPs.
- **Goal:** to ensure sustainable service delivery by networked PSPs to groups and communities.



Curriculum
Managing Savings Groups: Training for SILC Field Supervisors

by Nicholas P Meakin 6 Courses

Total Progress Total Time 8:28:38 Completed 1 time(s)



Curriculum
Implementing sustainable savings groups through the PSP Model

by Zaaid Omre 6 Courses

Total Progress Total Time 21:05:20 Completed 1 time(s)

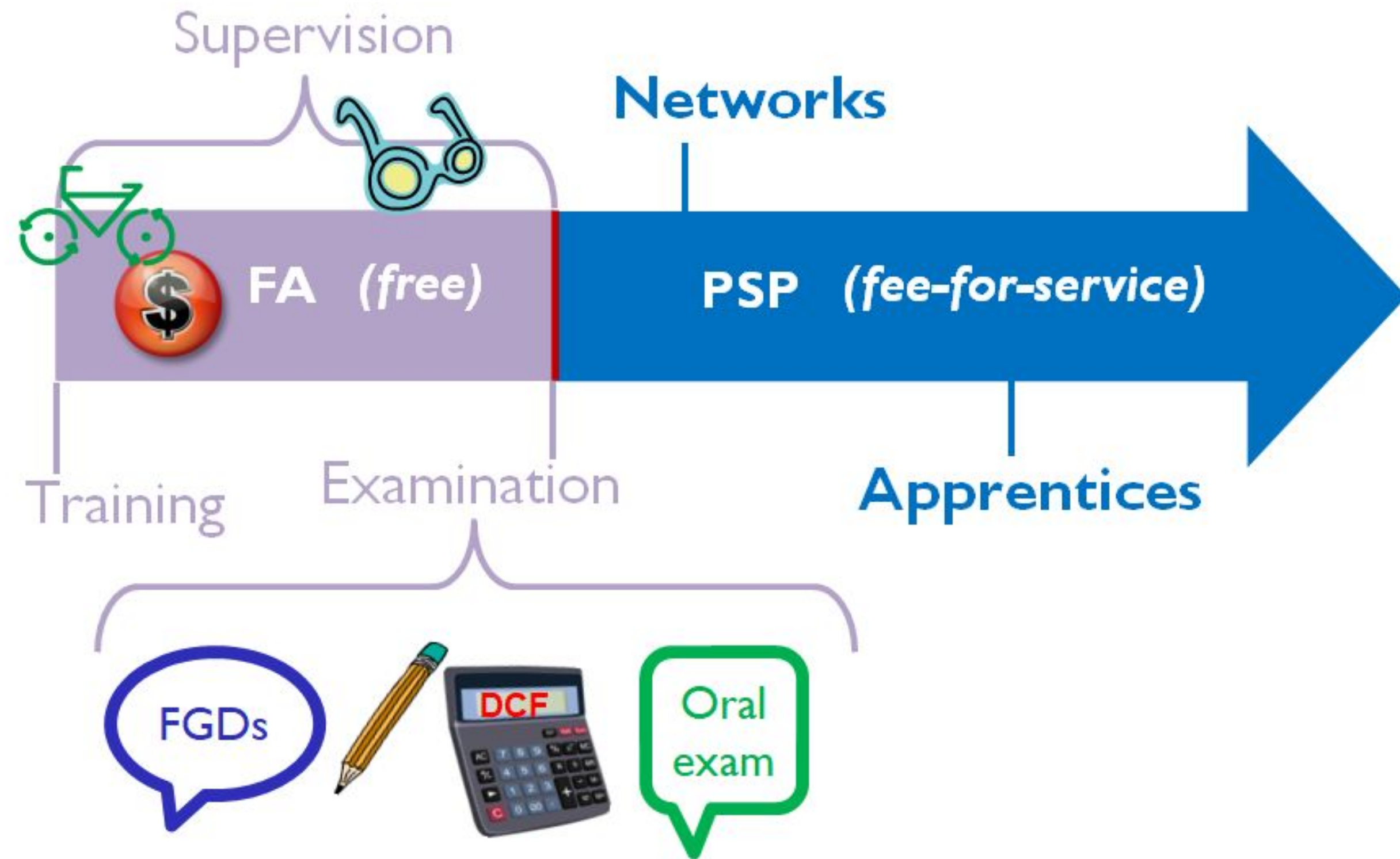
CRS SILC-PSP Model

Savings & Internal Lending Communities

- CRS developed SILC in 2006
- 61 countries / 196,000 groups / 4.6 million members
- Pro-poor approach for inclusive saturation
- EFI: 2/3 group members come from poorer half of income distribution

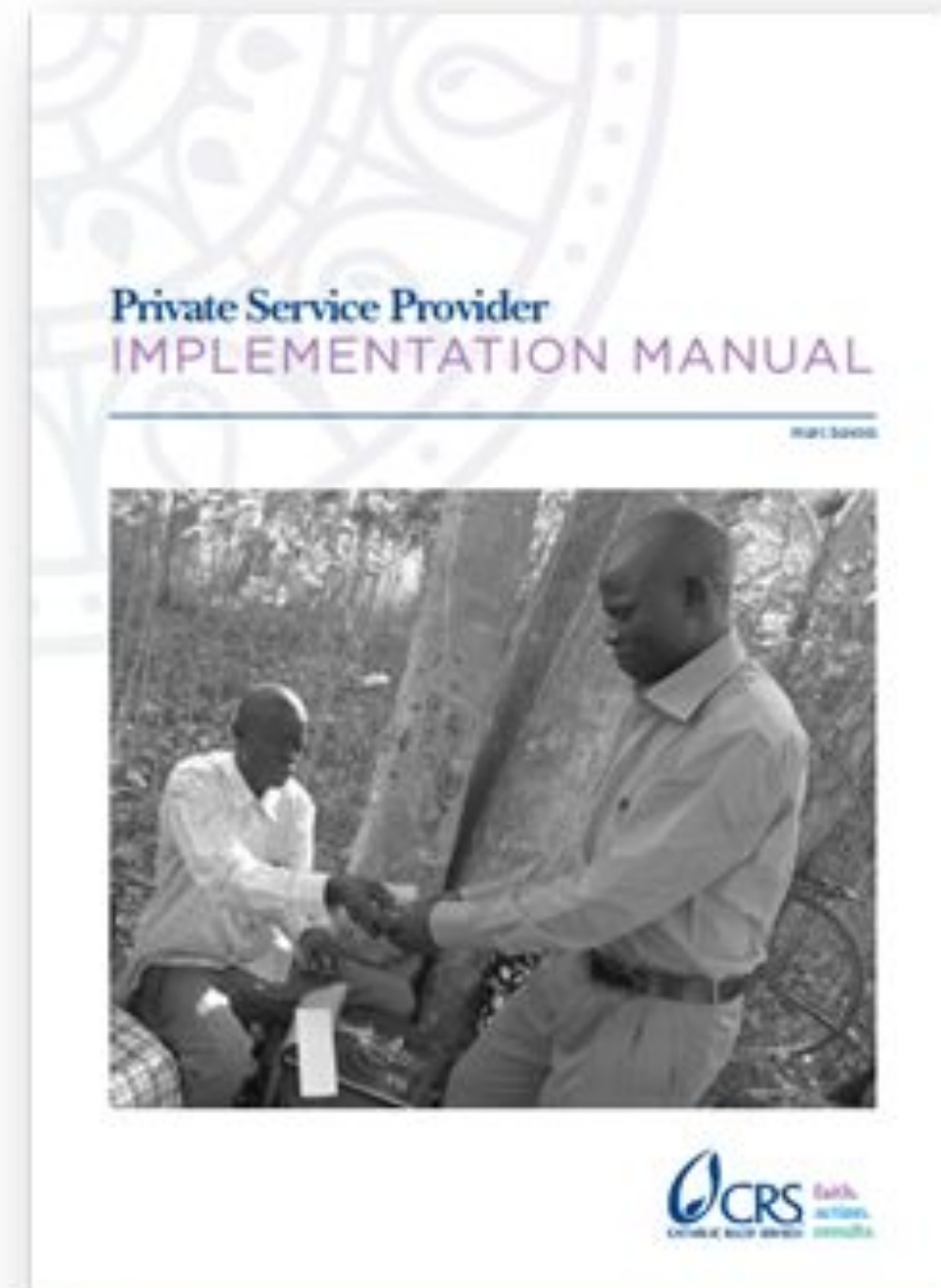
Private Service Providers

- Community-based, fee-for-service trainers
- 3 levels of sustainability: group / agent / area
- EFI Uganda 19 months post-project: 95% group survival, 85% active PSPs forming 1 group/month, +56% total membership





SILC Field Agent Guide









PSP Implementation Manual

CRS Approach to Scaling

- Publicly-available resources
- 'How to implement' rather than 'Learn about'
- Cascading in-person trainings
- Series of just-in-time trainings over the life of a project
- Adult learning principles, participatory approaches
- Localization and project specifics
- Demonstration / Practice / Feedback
- Challenges: turnover, dilution, travel/costs

Course Structure & Content

- Six units, each with multiple elements
- Mix of self-paced and facilitated learning
- 18 hours, flexible scheduling
- English and French
- Available on Talent Development (for MC) and Disaster Ready

	<p>Unit 1 – An overview of the PSP-SILC model</p> <p>This unit presents an overview of the PSP-SILC model, develops an understanding of the entire project timeline for Field Supervisors and Field Agents or PSPs and highlights the keys to success.</p> <p>About Course Steps 1 Time Spent: 0:41:34</p>	Step 1 completed
	<p>Unit 2: Project planning</p> <p>This unit details what the Project Officer and team need to plan before the start of a new PSP-SILC Project. We unpack how to use the Private Service Provider Manual and the PSP Implementation Checklist. We then explain project mapping and the market-preparation approach to SILC formation. Reaching the correct Field Agent amount and project budgeting is covered in detail.</p> <p>About Course Steps 1 Course Supplemental Material 1 Time Spent: 1:06:47</p>	Step 2 completed
	<p>Unit 3: Recruitment of Field Agents</p> <p>This unit details what the Project Officer and team need to plan and do to recruit Field Agents for a PSP-SILC project. We unpack the recruitment objective and approach and help project officers understand and apply the Field Agent Profile. We then explain how to approach community leaders and engage with them in the recruitment process. We end the unit by explaining the screening and interview process which will allow the project to train and select the final Field Agents for deployment.</p> <p>About Course Steps 1 Course Supplemental Material 1 Time Spent: 1:06:28</p>	Step 3 completed
	<p>Unit 4: Training of Field Agents</p> <p>This unit details what the Project Officer and team need to plan and do to train and manage Field Agents. We stress how to support the Field Agent during Meeting A and Meeting B, especially when convincing leaders and communities on the longevity of the PSP-SILC model. We discuss reporting and logs kept by the Field Agent, PSP, and the Field Agent Supervisor. We focus on the timing and purpose of the Induction Training, First Refresher Training and Second Refresher Training. We end the unit by unpacking a practical example of how to adapt material from this course to effective in-person training.</p> <p>About Course Steps 1 Course Supplemental Material 10 Time Spent: 1:15:01</p>	Step 4 completed
	<p>Unit 5: Transition from Field Agent to Private Service Provider</p> <p>This unit focuses on the transition of the FA to PSP and the role of the Field Supervisor to ensure that this happens smoothly.</p> <p>About Course Steps 1 Course Supplemental Material 1 Time Spent: 1:01:16</p>	Step 5 completed
	<p>Unit 6: Private Service Provider Certification</p> <p>This unit details what the process followed when Field Agents (FAs) are certified as Private Service Providers (PSPs). We discuss in detail the training, support and management of this process.</p> <p>About Course Steps 1 Course Supplemental Material 10 Time Spent: 0:54:12</p>	Step 6 completed



Time for a
Course Demo



Testimonials



MILDRED WENGONZI

Mercy Corps, Uganda

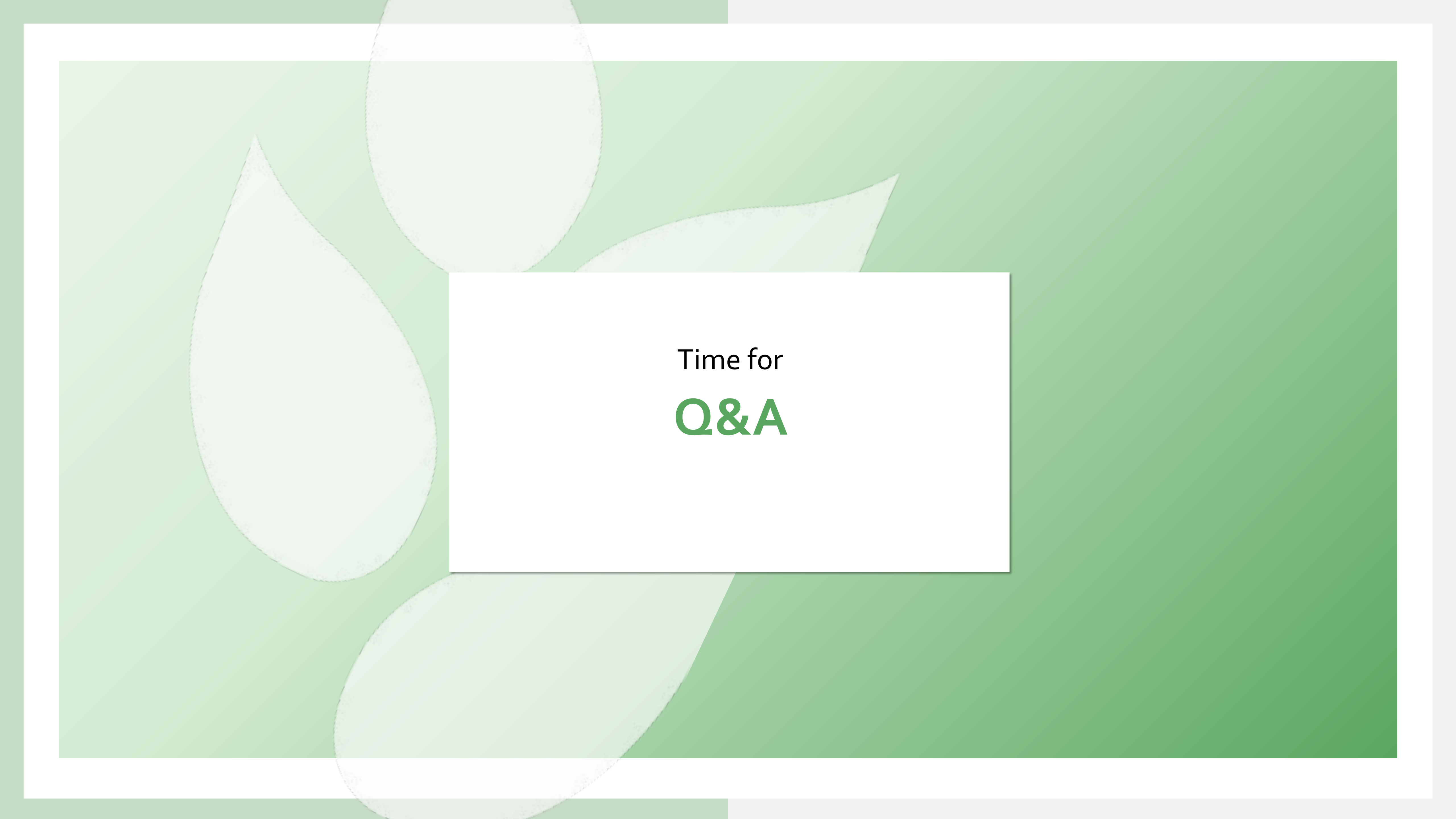
Mildred has over nine years of experience working to improving livelihoods and social cohesion. Mildred has worked with various programs including Mercy Corps, Uganda Women's Efforts to Save Orphans and United Nations Capital Development Fund.



HUGH BRIGGS

Mercy Corps, Nigeria

Social Protection and Research Specialist, Hugh leads the Financial Inclusion team with Mercy Corps Nigeria THRIVE programs, in Borno, northeastern Nigeria. He has over thirteen years of experience in program management and leadership.

The slide features a green background with a white rectangular box in the center. The text 'Time for Q&A' is centered within the box. The background is decorated with faint, light green leaf-like shapes. The text 'Time for' is in a standard black font, while 'Q&A' is in a larger, bold green font.

Time for
Q&A



SCALE



<https://www.fsnnetwork.org/SCALE>

Sign up & receive updates and event invitations!



scale@mercycorps.org

Marc Bavois, Senior Technical Advisor, Microfinance,
Catholic Relief Services | marc.bavois@crs.org

Nick Meakin, Senior Advisor, Digital and Financial Inclusion,
Mercy Corps | nmeakin@mercycorps.org

THANK YOU!