



# Food Security COVID-19 Learning Event

Navigating new possibilities in a rapidly changing world

June 21 – 24, 2021 | Online

## Engaging Community Service Providers Towards Localization

Wednesday, June 23, 2021

6:30-8:00 EDT | 10:30-12:00 GMT | 13:30-15:00 EAT | 16:30-18:00 BST

# Simultaneous Interpretation (English / Français / Español)

## Everyone must select a language!

- Click "interpretation" at the bottom of your Zoom window
- Select the language that you would like to hear: English, French or Spanish
- Please note that this feature is not available during breakout rooms

## Chacun doit choisir une langue !

- Cliquez sur « interprétation » au bas de votre écran Zoom
- Sélectionnez la langue de votre choix : anglais, français ou espagnol
- Notez que cette fonction n'est pas disponible dans les groupes de discussion "breakout rooms"

## ¡Todos deben seleccionar un idioma!

- Clique "interpretación" en la parte de abajo de su pantalla Zoom
- Seleccione el idioma que prefiere : inglés, francés o español
- Por favor notar que esta función no es disponible en los grupos de discusión "breakout rooms"





# Gitau Mbure

Food Security Technical Advisor  
IDEAL

# Session Overview

## Objectives:

- Share and discuss examples of different **strategies being used to strengthen sustainability via CSPs** across sectoral interventions
- Explore the **impact that COVID-19 has had on engagement of CSPs** and how implementers are adapting CSP engagement strategies to strengthen sustainability
- Map out **emerging lessons and opportunities for advancing peer-to-peer collaborative learning** on strategies for engaging CSPs to strengthen localization and sustainability

## Format:

- Mentimeter poll
- Small group discussions
- Notes captured via Google doc
- Groups share out



# What do we mean by CSPs?

- No single universal definition
- Community Service Providers - **frontline extension agents** who often work in a volunteer capacity to promote development interventions at community level.
- Three defining features of CSPs:
  - ★ **Community-based** - works directly with targeted communities and households
  - ★ **Facilitates access** - to knowledge, skills and linkages with essential services and products
  - ★ **Not employees**
- Examples include community health workers, lead farmers, animal health workers, VSLA/SILC agents, agriculture marketing agents etc.
- Could also include group leadership committees



Robert McKechnie / Save the Children Australia



# Mentimeter Poll



Go to: [www.menti.com](https://www.menti.com)

Enter code: **8553 0296**

Or scan the QR code below with your cell phone camera to open the poll





# Breakout Group Selection



**In the poll on screen, select the breakout room you would like to join.**

**Group 1** - CSPs in Health/Nutrition/WASH

**Group 2** - CSPs in Agriculture Production & Marketing

**Group 3** - CSPs in Savings Groups (VSLAs, SILCs)

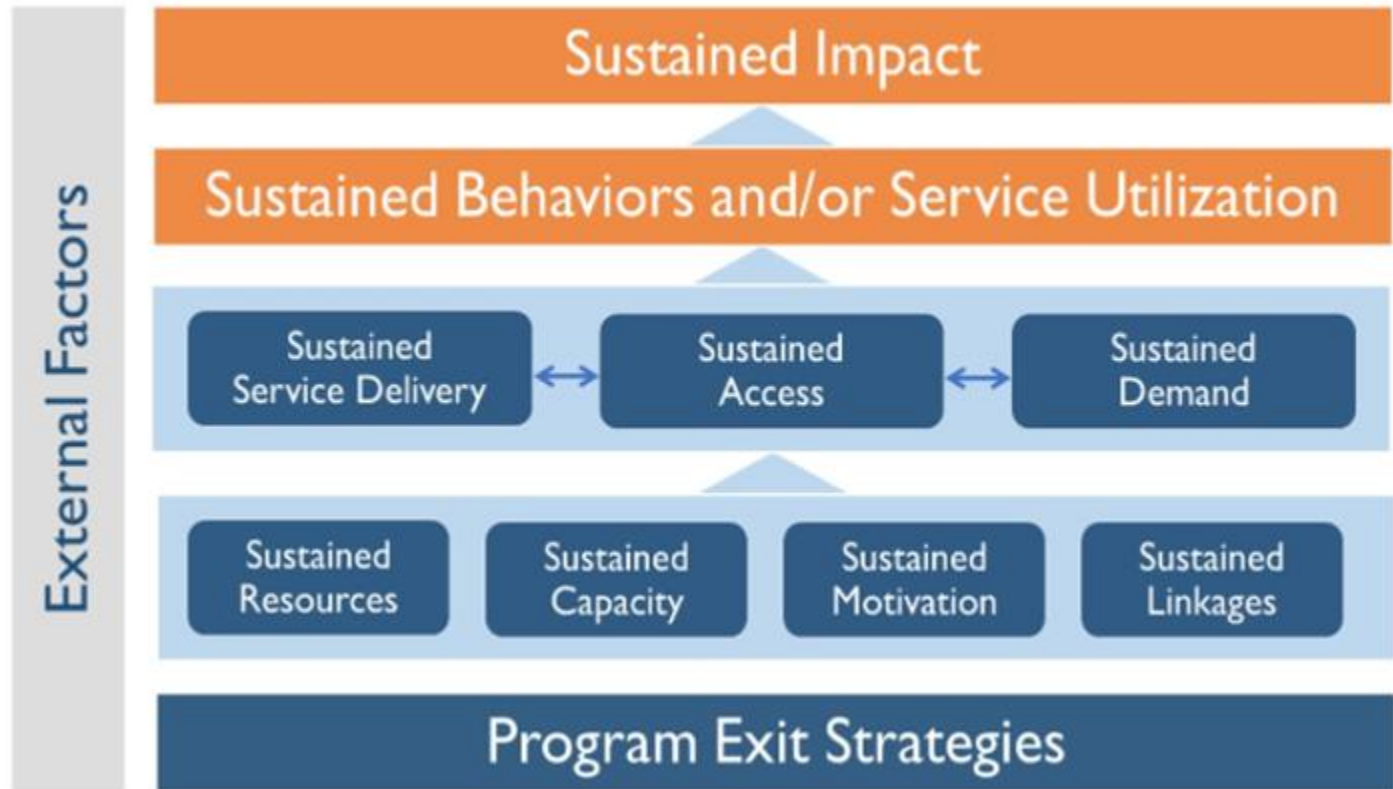
**Group 4** - CSPs in Other Sectors (DRR, gender, general community development agents)

# Relevance of CSPs

- **Localization** – CSPs play a critical role in linking communities to external stakeholders
- **COVID-19** – Increased reliance on CSPs to ensure continuity of programming due to movement restrictions
- **Sustainability** – CSPs expected to continue providing services once project ends but exit and sustainability strategies should be built during design and implementation



# Sustainability Framework

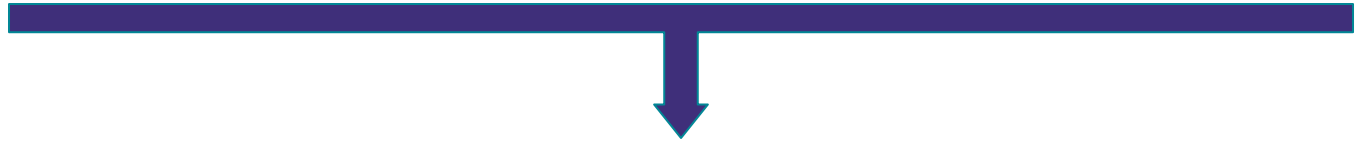


# Breakout Group Discussions Questions

- What kinds of CSPs are you engaging with? What terminologies are used to describe CSPs for your sector?
- What are we observing when it comes to how we engage CSPs? How has the way we engage CSPs changed during the pandemic for this sector?
- How has the pandemic affected the measures we have put in place to ensure sustainability of the CSP model in our programs?
- What lessons are emerging? What are opportunities for us to advance learning and capacity in design and implementation of the CSP model for our sector?

# What can we expect to come from this collaborative session?

- Share observations and perspectives on impact of COVID-19 on CSP engagement strategies
- Capture emerging trends and lessons



- Analyze challenges, capacity gaps and opportunities
- Follow-up to advance peer to peer collaborative learning

# Facilitators



**Telesphore Kabore**  
Senior Advisor for Community  
Health  
Breakthrough Action  
Save the Children



**Astha Thapa**  
Director of Programs  
DevWorks International



**Rita Larok**  
Chief of Party  
Graduating to Resilience Activity  
AVSI Uganda



**Alex Bekunda**  
Chief of Party  
Nobo Jatra Program  
World Vision Bangladesh



**Saeqah Kabir**  
Director, Knowledge Management  
and Communications  
Nobo Jatra Program  
World Vision Bangladesh

# Breakout Group Discussions

**If you did not respond to the poll, type the number of the group you would like to join in the chat.**

- **Group 1** - CSPs in Health/Nutrition/WASH
- **Group 2** - CSPs in Agriculture Production & Marketing
- **Group 3** - CSPs in Savings Groups (VSLAs, SILCs)
- **Group 4** - CSPs in Other Sectors (DRR, gender, general community development agents)



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# Thank You!

Please complete our brief session evaluation.

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