TOPS Program, South and East Africa Knowledge Sharing Meeting

Food Monitoring & Oversight for Efficient Commodity Management

By: Esatu Elilo

TOPS Program
Knowledge Sharing Meeting
Monyonyo Speke Resort, Kampala
September 20th -22nd 2016

Outline of the Presentation

1. **Warehouse management**
2. **Losses**
3. **Distribution Management**
4. **Fumigation Management Plan**
5. **Monitoring (ODM and PDM)**
6. **Complaint and Response**

Warehouse Management

Food commodities are worth millions of dollars, WV's system and staff entrusted with the commodities has ensured their safekeeping.

Food commodities are accounted in monetary values by taking the following variables.

- Freight onboard value
- Ocean freight
- Inland transport
- Internal transport including admin costs

Warehouse Management

The program received 7,300MT

- **Value at primary warehouse level= $7.7M**
- **Value at final distribution points=$0.9M-total $8.6M**

Like a bank warehouses require:

- Security
- Accountability
- Inspection
- Documentation

- Warehouse management objectives
- Key warehouse functions
- Key characteristics of warehouse:

Warehouse Management

- Storage Capacity

- Types of warehousing- the program is using

- Factors considered when selecting warehouses.

- Warehouse contract :

Warehouse Management

- **Warehouse operation policies**
- **Warehouse equipment and records**

- **Standard warehouse operation structure**

Warehouse Management

- **Receive commodity**
  - Warehouse layout and floor plans
  - Commodity storage/stacking/BUBD/FIFO/
  - Warehouse and commodity inspection
  - Maintain commodities in good condition: **Detailed business flow process for maintain commodity in good condition; briefing on guidelines and templates will be explained.**

- **Dispatch commodities**
- **Insect and rodents control**

Warehouse Management

- **Warehouse Records and Files**
  - Waybill
  - Warehouse ledger
  - Stack cards
  - Inventory
  - Loss or damage report
  - Reports-CSR, RSR LSR etc
  - Warehouse and truck inspection reports

Commodity Losses

- Briefing on commodity loss and damage
- Types of losses and associated claims
- How are losses mitigated?
- From the current program-Total loss 1.2MT valued at $1300

Fumigation

PEA (Programmatic Environmental Assessment)

- Fumigation with Pesticide- phosphine gas
- It is basically dangerous process:
- Phosphine is deadly, flammable and corrosive.
- Failure to conduct fumigation properly poses serious risks to human health

Requirements of PEA

- PERSUAP:
    - Pesticide Evaluation Report and Safer Use Action Plan addresses the pesticide safer use and handling

Fumigation

SUAP: fumigation compliance tracking and reporting tool.

requirements: IPM, FMP, Storage and transport, monitoring & corrective steps

- Best practice as how to control pest-so that the frequency of fumigation which is expensive and hazardous would be minimized

- How to develop fumigation management plan

http://www.usaidgems.org/fumigationpea.htm

Distribution Management

Depending on the nature of the program, types of distributions will be briefed and then detailed explanations will be given on the following areas with focus to our program:

- Targeting and selecting beneficiaries-LMMS
- Roles of Food distribution Committee
- Village health team
- Distribution Venue
- Community Help Desk
- Food distribution monitoring templates, tools
- Distribution transaction documents

Distribution Management

– **Commodity Tracking System-LMMS & CTS**

– **Ministry Wide Risk Assessment (MWRAP)-this approach is risk management instead of compliance auditing**

Complaint and Response Management (CRM)

World Vision

Why CRM?

QUALITY ASSURANCE & RISK MANAGEMENT

- Improve the quality of programs
- Restore trust and confidence
- Identify areas that need improvement
- Enable poor decisions to be rectified
- Promote transparency and accountability
- Prevent complaints from escalating
- Reduce stress of staff

Complaint and Response Management (CRM)

- Benefits of Complain and Response:
  - Dignity and empowering stakeholders
  - Discouraging corruption, theft, abuse
  - Increased transparency
  - Improved programming
  - Early warning

Complaint and Response Mechanism (CRM)

- How complaint and response mechanism help field staff?

- Tools to capture complaint and response

- How the field staff implemented CRM with the current program?

Monitoring –PDM & ODM

- ODM-Onsite Distribution Monitoring

- PDM-Post Distribution Monitoring

Monitoring –PDM & ODM

THANK YOU!!